

Welcome to your NEW RECYCLING AND RUBBISH COLLECTION SERVICE

From October, your
collection day will be:

FRIDAY





WELCOME to your new recycling and rubbish

Your recycling and rubbish collections are changing.

From October 2018, **Friday** will be your recycling and rubbish collection day - see the collection timetable on page seven for details.

Your first collection under the new service will be made on **Friday 5th October**. Until then you should continue to put your recycling and rubbish out on your current collection day.

We will send you a postcard to let you know when to start using your new bins - please store them safely until then.

Do not place your new wheelie bins out for collection before Friday 5th October - **they will not be emptied**.

We appreciate that when your service changes it will take a few weeks for you (and us) to get used to things. During this time, we'll collect excess rubbish placed next to or on top of your bin. Once the new service has settled down, we'll start to only collect rubbish that is stored inside the new wheelie bin with the lid closed.

BENEFITS of the new service

✓ Boost recycling

More space for recycling and restricted space for rubbish will encourage us all to recycle more and do 'our bit' for the planet. This new service is expected to boost Merton's recycling rate from 37% to over 45%.

✓ Cleaner streets

The new wheelie bins will reduce spillages on collection day and stop recycling from blowing down the road on windy days, helping to keep our streets clean.

✓ Save money

The changes will improve efficiency and save up to £1.6million per year; money that will be used to protect our vital services.





Rubbish collection service

Weekly recycling collections

SEE PAGES
4 & 5 FOR
DETAILS



Food waste - collected every week:

Food waste will continue to be collected every week from your **existing food waste bin**. If your food waste bin is missing or damaged, you can order a replacement: merton.gov.uk/recycling

Recycling - collected on alternate weeks:

From October, recycling will be collected on alternate weeks: **paper and card** one week; **plastics, glass, cans and cartons** the next.



Store **paper and card** in your **new wheelie bin with the blue lid**.

In your pack you'll find a 'paper and card' sticker - put this on the lid of your new wheelie bin as a handy reminder of what goes in.



Store **plastics, glass, cans and cartons** in your existing recycling boxes. If your recycling boxes are missing or damaged, you can order a replacement: merton.gov.uk/recycling

In your pack you'll find a 'plastics, glass, cans and cartons' sticker - put this on your recycling box as a handy reminder of what goes in.

Fortnightly rubbish collections



Rubbish - collected every two weeks:

Your **rubbish** (non-recyclable household waste) will be collected on a fortnightly basis from your **new wheelie bin with the grey lid**. From October, we will only collect rubbish from this bin.

Collection time



By 6am on your collection day leave your recycling and rubbish containers at the edge of your property close to the public pavement so they can be seen by our collection crews.





FOOD WASTE

Collected:
every week

YES PLEASE



All cooked and
uncooked food



Dairy products:
cheese and eggs



vegetables

Turn to page six for more hints and tips on how to use your food waste bin

PAPER & CARD

Collected:
alternate weeks

YES PLEASE



NEW
BIN



Newspapers and
magazines



Card and
cardboard



Toilet paper

Flatten down large cardboard boxes before putting them in the bin

Plastics, glass, cans and cartons

Collected:
alternate weeks

YES PLEASE



Plastic bottles



Plastic pots,
tubs, trays etc.



Glass

Empty and rinse all containers. Squash plastic bottles. Remove caps

Rubbish

Collected:
every 2 weeks

YES PLEASE



NEW
BIN



Non-recyclable
rubbish



Dirty cardboard



Plastic

Only rubbish placed in this wheellie bin (with the lid closed) will be collected

Textiles & shoes

Collected:
every week

YES PLEASE



NEW
SERVICE



Clothes and linen





Shoes (tied together)



Place textiles in a tied plastic carrier bag next to or on top of your bins.









Fruit and vegetable peelings



Tea bags & coffee grounds





Meat and fish bones



food waste collection service.

✗ NO THANKS



- Plastic bags
- Packaging
- Oil or liquids



Toilet and kitchen roll tubes



Egg boxes



Junk mail and catalogues

in the bin.

✗ NO THANKS

- Dirty cardboard (e.g. pizza boxes)
- Shredded paper
- Tissues & paper towels
- Food & drink cartons (these go in your recycling box)



Glass jars and bottles



Cans, tins, aerosols and tin foil





Food and drinks cartons



move film lids from plastic pots, tubs and trays.

✗ NO THANKS



- Plastic bags
- Plastic film
- Crisp packets
- Hard plastics (toys etc)
- Polystyrene



Plastic bags and film



Polystyrene



Nappies (in a tied bag)

d) will be collected.

✗ NO THANKS

- Anything recyclable
- Electrical items
- Hazardous waste
- DIY waste

Batteries Collected: every week

YES PLEASE



NEW SERVICE



Household batteries

Place batteries in an untied plastic carrier bag.

✗ NO THANKS

- Duvets
- Pillows and cushions
- Curtains
- Car batteries





FOOD WASTE COLLECTION

Recycling food waste reduces smells and frees up space in your rubbish bin.

Food waste is collected **every week** for recycling.

You should already have a kitchen caddy and an outside food waste bin (with a lockable lid).

Kitchen caddy



Outside food bin



If your kitchen caddy or outside food bin are missing or damaged, order a replacement as soon as possible: merton.gov.uk/recycling

Recycling food waste in three easy steps:



Line your kitchen caddy with old newspaper or a compostable liner (available to buy at supermarkets)



When your kitchen caddy is almost full, tie the top of the liner (or fold over the newspaper) and put it in your outside food bin (remembering to lock the lid)



Place your food bin out for collection every week on your collection day (by 6am).



Why recycle food waste?



Any food waste you place out for recycling is taken to a special processing plant in Chertsey, Surrey, where it is used to generate electricity to power homes. It also produces a fertiliser which can be used by farmers.

Recycling just six tea bags can produce enough electricity to boil a kettle for another cuppa!

One truck-load of food waste can generate enough electricity to power 20,000 TVs for one hour.





YOUR COLLECTION DAY: **FRIDAY**

FOOD

Every week



**RECYCLING:
PAPER & CARD**

Alternate weeks



**RECYCLING:
PLASTICS, GLASS,
CANS & CARTONS**

Alternate weeks



RUBBISH

Every 2 weeks



2018

October

05	✓	✓		✓
12	✓		✓	
19		✓		✓
26	✓		✓	

November

02	✓	✓		✓
09	✓		✓	
16	✓	✓		✓
23	✓		✓	
30	✓	✓		✓

December

07	✓		✓	
14	✓	✓		✓
21	✓		✓	
31★	✓	✓		✓

2019

January 2019

07★	✓		✓	
12★	✓	✓		✓
18	✓		✓	
25	✓	✓		✓

February

01	✓		✓	
08	✓	✓		✓
15	✓		✓	
22	✓	✓		✓

March

01	✓		✓	
08	✓	✓		✓
15	✓		✓	
22	✓	✓		✓
29	✓		✓	

April

05	✓	✓		✓
12	✓		✓	
19	✓	✓		✓
26	✓		✓	

May

03	✓	✓		✓
10	✓		✓	
17	✓	✓		✓
24	✓		✓	
31	✓	✓		✓

June

07	✓		✓	
14	✓	✓		✓
21	✓		✓	
28	✓	✓		✓

July

05	✓		✓	
12	✓	✓		✓
19	✓		✓	
26	✓	✓		✓

August

02	✓		✓	
09	✓	✓		✓
16	✓		✓	
23	✓	✓		✓
30	✓		✓	

September

06	✓	✓		✓
13	✓		✓	
20	✓	✓		✓
27	✓		✓	

October

04	✓	✓		✓
11	✓		✓	
18	✓	✓		✓
25	✓		✓	

November

01	✓	✓		✓
08	✓		✓	
15	✓	✓		✓
22	✓		✓	
29	✓	✓		✓

★ Changes to your collection day at Christmas and New Year.
Collections will take place up to three days later than usual and include a Saturday collection.

Page 43

7





USING your bins

Missed collections

If we miss your collection by mistake, please let us know **within 2 days**. Report it online at: merton.gov.uk/recycling

Your old bins

If you've previously purchased your own bin to store rubbish between collections, from October you'll no longer need this. You could consider re-using your old bin around the home or garden. If you want to recycle your old bin, you can take it to the Garth Road Household Reuse and Recycling Centre.

Bulky waste

Bulky waste collections can be booked online: merton.gov.uk/recycling

Assisted collections

If you are receiving an assisted collection, this will continue. If you don't currently have an assisted collection but are worried about moving the new bins, please let us know: merton.gov.uk/assisted-collection or 020 8274 4902.

Excess rubbish

All non-recyclable household waste must be placed inside the rubbish wheelie bin and the lid kept shut. Once the new service has settled down, excess rubbish placed on top of or next to your bin will not be collected. If you live in a household of five or more, or have a medical condition that means you generate additional rubbish, you may be eligible for a larger bin. Please get in touch. Further details available at: merton.gov.uk/recycling

Christmas trees

We'll be collecting your real Christmas trees for recycling. Remove all decorations and pot - put out for collection before Monday 7th January 2019.

FIND OUT MORE AT MERTON.GOV.UK/RECYCLING



Working
together
to tackle
waste

CROYDON
Delivering for Croydon



Page 44

Printed: July 2018. This leaflet is printed on recycled paper.

